

# Boost AI Security

## Security and privacy controls to protect your data and meet compliance requirements

Robust security and privacy controls are built into every aspect of the service provided by boost.ai to protect and manage data in the best possible way. Compliance programs of boost.ai help our employees maintain a fantastic security culture.

Trusted by:



## Boost.ai internal security program

Boost.ai's compliance programs are based on industry best practices from globally recognized standards. The compliance work is a continuous process including continuous improvement and boost.ai will aim to achieve further evidence of our strong security and privacy controls.

## Compliance programs

Boost.ai holds the following security certification:



Boost.ai facilitates for:



Boost.ai is working towards:



## Internal security mechanisms

- Screening
- Security Awareness Training
- Mandatory security policies
- Access control
- Asset management
- Operations security
- Communication security
- Development security
- Cryptographic controls
- Physical security
- Device management
- Incident management
- Risk management
- Audits
- Business Continuity
- Disaster recovery
- Privacy Management

## Solution security

Boost.ai's conversational AI includes robust security and privacy protection mechanisms. Some functionalities within the admin panel that can be controlled by you in accordance with your needs and preferences. The security and privacy mechanisms include the following:

- Segregated single-tenant customer environments
- Availability zones
- Data encryption at transfer and at rest
- Malware detection
- Intrusion detection
- Hardening of servers to reduce attack surface
- Vulnerability monitoring
- Patch management
- Distributed Denial of Service (DDoS) Protection
- Password quality checks, 2 factor authentication
- Single Sign On (SSO)
- Role segregation
- IP whitelisting
- Anonymization and partial masking of data
- Log and event tracking
- Penetration testing

Compliance programs held by AWS

<https://aws.amazon.com/compliance/programs/>

Shared responsibility model with AWS

<https://aws.amazon.com/compliance/shared-responsibility-model/>